

Home Emergencies

Money

Where the shut-offs are, and what to do first.

Locate all three before you need them, and tell everyone in the house.

Water

Stopcock — usually under the kitchen sink

Turn clockwise to close

Also check outside, near the boundary

Open a cold tap to drain the system

Electricity

Consumer unit — main switch off

Never touch a wet electrical fitting

An RCD trip means a fault, not a nuisance

Gas

Emergency control valve, near the meter

Smell gas: no switches, no flames, open windows, leave

Call the national gas emergency number from outside

Label the stopcock and the main switch. In an emergency, someone else may have to find them.