

Consumer Rights

Business & Management

The statutory rights that cannot be contracted away.

General principles; specifics vary by country.

Right	Applies when
Satisfactory quality	Goods are faulty or not as described
Fit for purpose	Sold for a stated purpose
As described	Does not match the description
Short-term right to reject	Usually within 30 days
Repair or replacement	After the rejection window
Cooling-off period	Distance and online sales

Educational reference. A manufacturer's warranty is in addition to statutory rights, and does not replace them.