

Consumer Contracts

Law

The extra protection consumers receive, and why.

Typical protections.

Common protections

Goods must be of satisfactory quality

Services performed with reasonable care

Cooling-off period for distance sales

Unfair terms not binding on the consumer

Pre-contract information requirements

Consequences

Cannot be excluded by the contract

Remedies additional to contractual ones

Enforcement by regulators as well as individuals

Educational reference. Consumer law is jurisdiction-specific and changes frequently. This is not legal advice.