

Level of Service

Civil Engineering

The letter grades for how a road drives.

From free flow to breakdown. Thresholds vary by road type.

Grade	What the driver gets
A	Free flow, speed unaffected
B	Stable, slight loss of freedom
C	Stable, manoeuvring restricted
D	Near unstable, little comfort left
E	At capacity, any disruption queues
F	Breakdown, stop-start queuing

Educational reference. Thresholds differ between manuals and road types. Use the standard your authority adopts.